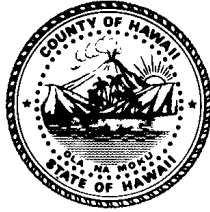


Mitchell D. Roth
Mayor



Steven Ikaika Rodenhurst, P.E.
Director

Lee E. Lord
Managing Director

Stephen M. Pause, P.E.
Deputy Director

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Permit Application Cancellation Amnesty Update

REGARDING PICKING UP PERMITS UPON NOTICE OF PERMIT ISSUANCE

Permit application cancellations (per HCC Section 5-4-7) will be granted amnesty until all email communications through the EPIC system are confirmed for reliability. It was determined on November 30, 2021, that while permit applications did move appropriately through the EPIC system, a technical system issue resulted in email notification failures when communicating the notification of the permit application status to the applicants.

As we are committed to improving our communication with the public, we are working to resolve this issue as expeditiously as possible. Until DPW is assured that this email notification issue has been resolved, no permit applications will be cancelled.

We apologize for any inconvenience and appreciate your patience and understanding.

Any questions can be addressed to DPW Information and Education Specialist, Sherise Kana'e-Kāne at sherise.kanae-kane@hawaiicounty.gov or 808-961-8499.